



**FirstEnergy**®

THE POWER OF  
**INTEGRITY**

FIRSTENERGY'S CODE OF CONDUCT POLICY



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# OUR VALUES

## **INTEGRITY**

We always act ethically with honesty, humility and accountability.

## **SAFETY**

We keep ourselves and others safe.

## **DIVERSITY, EQUITY & INCLUSION**

We embrace differences, ensure every employee is treated fairly and create a culture where everyone feels they belong.

## **PERFORMANCE EXCELLENCE**

We pursue excellence and seek opportunities for growth, innovation and continuous improvement.

## **STEWARDSHIP**

We positively impact our customers, communities and other stakeholders and strive to protect the environment.

## **MISSION STATEMENT**

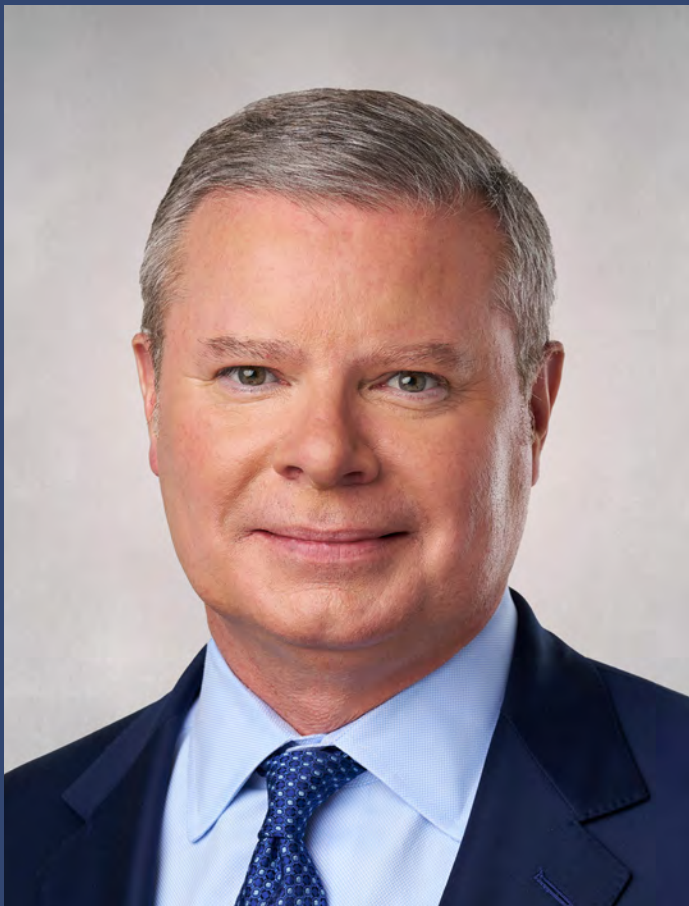
We are a forward-thinking electric utility centered on integrity, powered by a diverse team of employees committed to making customers' lives brighter, the environment better and our communities stronger.



MESSAGE FROM

**PRESIDENT AND CHIEF  
EXECUTIVE OFFICER**

**BRIAN X. TIERNEY**



**CHAIRMAN OF  
THE BOARD**

**JOHN SOMERHALDER**



# Integrity is at the center of FirstEnergy's mission to making our customers' lives brighter, the environment better and our communities stronger.

This Company has a bright future with an engaged workforce focused on maintaining the highest standards.

A common thread among all best-in-class utilities is a strong ethics, integrity, and compliance culture, which enables them to consistently deliver an exceptional customer experience as well as superior operational performance.

We have made tremendous progress in building a culture of strong ethics, integrity, and compliance. More employees feel comfortable speaking up, but in the spirit of continuous improvement, we still have work to do. We continue to create a workplace where speaking up is embraced and every employee feels psychologically safe.

Coupled with our core values, this Code of Conduct is the foundation of our culture. It is important that all of us commit to the Code of Conduct, adhere to its guidelines, act ethically, and speak up when we feel something is not right.

We are reinforcing this commitment with ongoing education around our Code of Conduct, written guidance, and Speak-Up Resources, and focusing on our mission and values that put integrity at the center of everything we do.

With your help, we will continue to transform our culture. We are building an organization we can all be proud to work for – one thoroughly committed to setting the highest possible standard of integrity as we continue to provide safe, reliable, and affordable energy for the customers and communities we are honored to serve.

Sincerely,



Brian X. Tierney



John Somerhalder  
December 18, 2024

MESSAGE FROM  
**CHIEF ETHICS AND COMPLIANCE OFFICER**  
**ANTONIO FERNÁNDEZ**



It is hard to believe that it has been over three years since we published the initial version of The Power of Integrity. Since then, we have come a long way in our journey to mature and more deeply embed a culture of uncompromising integrity across our

Company and continue to build a best-in-class ethics and compliance program. Given our journey thus far, it was timely that we update The Power of Integrity to reflect lessons we've learned and address feedback we've received. We've made several updates to the document, including an overview of the concerns management process, added more examples of potential situations that could be considered retaliation, and information on written guidance and new tools like GRACE.

Though we have come a long way on our journey, we know that living up to our value of performance excellence requires unwavering dedication to continuous improvement. That dedication requires that we are vigilant about complacency and always remind ourselves that we are all responsible for upholding the Code and fostering a culture that keeps compliance, ethics, and integrity at the forefront of everything we do. The Code is the most fundamental set of rules that applies to all employees, providing a framework to guide our behaviors and decisions. Most importantly, The Power of Integrity requires that we all foster psychological safety and that we speak up and support others who do so when we see something that is contrary to our Values or the Code.

Behaving consistently with The Power of Integrity ensures we live up to our core values of integrity, safety, diversity, equity and inclusion, performance excellence, and stewardship.

Sincerely,

A handwritten signature in blue ink, appearing to read "Antonio Fernández". The signature is fluid and cursive, with a large, stylized "A" and "F".

Antonio Fernández  
December 18, 2024



# INTRODUCING THE POWER OF INTEGRITY

## WHAT'S IN A NAME?

*The Power of Integrity* is FirstEnergy's Code of Conduct (the Code). Its name reminds us that acting with integrity in our daily work is important and powerful. The Code empowers us to always do the right thing, protecting our Company while driving it forward. By following the Code and living FirstEnergy's values, we build a powerful connection of trust with each other and the stakeholders we serve.

## WHOM DOES THE CODE APPLY TO?

The Code applies to all FirstEnergy employees, officers, and directors, regardless of role, seniority, or tenure. It also applies to contractors and temporary workers. Following the Code is mandatory. Anyone whose actions are found to have violated the expectations and requirements of the Code or Company written guidance will be held accountable and subject to disciplinary action, up to and including termination.

The Code can also apply to third parties, such as suppliers, vendors, consultants, representatives, and agents, whom the Company requires to follow FirstEnergy's Supplier Code of Conduct.

## HOW SHOULD WE USE THE CODE?

The Code provides guidance and resources to help make legal and ethical decisions—even under challenging circumstances. While no document can cover every situation we might face during our work, the Code addresses many of them. It also points us in the right direction when we need more information or further advice. Many sections also include scenarios designed to illustrate *The Power of Integrity* in action.



# OUR RESPONSIBILITIES

## WHAT ALL OF US MUST DO

### BE SAFE

We care about each other, the third parties we collaborate with, our customers, and our communities. Keeping everyone safe is our full-time focus. Every day we must:

- Prioritize safety
- Stay alert
- Raise any safety concerns immediately
- Learn, understand and practice safety work rules

### BE SAVVY

We are all responsible for making smart choices that help us achieve our goals the right way. To navigate what's next in an ethical and compliant manner, we must:

- Familiarize ourselves with the Code and the expectations it sets for us
- Know where to access the written guidance relevant to our work
- Understand how FirstEnergy's values and behaviors should guide our decisions and behaviors

### BE AWARE

We are committed to building FirstEnergy's future through integrity and trust. Since we can't always know what the future holds, we must:

- Ask questions and seek guidance when we are unclear about requirements or expectations
- Make use of the [Ethics and Compliance resources](#)
- When something doesn't seem right, report the concern to a [Speak-Up Resource](#)

## WHAT LEADERS MUST DO

### BE INSPIRING

Leaders foster a positive and inclusive work environment where everyone feels encouraged to speak up, share opinions, and contribute their best efforts. Leaders must:

- Lead by example and regularly communicate the importance of understanding and following the Code
- Empower others to do the right thing and recognize exemplary conduct
- Emphasize that *how* we achieve our goals is as important as the achievements themselves

### BE SUPPORTIVE

Leaders proactively help team members understand their responsibilities and ethical obligations, encouraging them to speak up when they are concerned or unsure. Leaders must:

- Foster a psychologically safe environment in which everyone feels comfortable raising questions and concerns
- Escalate concerns promptly
- Support ethics and compliance initiatives as essential business requirements
- Never ask anyone to do anything that violates, or appears to violate, the law, our Code, written guidance, or our values

### BE VIGILANT

Leaders influence the way people experience and perceive FirstEnergy. They look for opportunities to build trust and improve our operations and culture. Leaders must:

- Recognize and address situations that create a risk to our people, our business or our reputation
- Look and listen for signs that employees may need help or support
- Never tolerate retaliation under any circumstances against anyone who raises a concern or cooperates with a Company investigation



# SPEAKING UP

Acting with integrity means speaking up when we see or suspect a violation of the law, this Code, or written guidance. In fact, it is our obligation to do so. We are all encouraged and expected to ask questions and raise concerns.

You don't have to be certain that a violation has occurred. Coming forward quickly allows the Company to take appropriate action, if necessary. Promptly asking questions or raising concerns helps ensure we limit potential adverse consequences or avoid them altogether.

Anyone with information regarding an actual or suspected violation has a responsibility to bring that concern to the company's attention. This will allow the appropriate investigation and follow-up to occur. The goal is to make it as easy as possible for anyone to ask a question or report a concern. You should use whatever Speak-Up Resource feels most comfortable or convenient. While it is often worth speaking to your Supervisor first, this may not always be possible or appropriate. You can raise your concern with any of the following Speak-Up Resources:

- A Supervisor (of any level)
- Office of Ethics & Compliance (OEC)
- Human Resources
- Legal
- Internal Audit
- Corporate Security
- Executive Council
- The Board of Directors
- Employee Concerns Line at 1-800-683-3625
- **EthicsPoint**

**It doesn't matter how you report. What matters is that you speak up.**

If you are unsatisfied at any point with the response you receive, you should escalate your concern further.

We understand that you may wish to report **anonymously** and you can do so by contacting the Employee Concerns Line at 1-800-683-3625, or by going online to **EthicsPoint**.

An independent third-party representative answers all calls to the Employee Concerns Line. Caller ID is not used, and no attempt is made to identify a caller who wishes to remain anonymous. Once the call is complete, a report is sent to the OEC for assessment and appropriate follow-up.

Anyone raising a concern will be issued a case number and a confidential PIN that allows them to follow up, even if they have chosen to remain anonymous. During a follow-up, the person who raised the concern can access responses from the OEC, including requests for additional information that may be required before an investigation.

## NO RETALIATION—EVER!

**FirstEnergy prohibits all forms of retaliation, including but not limited to retaliation against anyone who: raises an ethical concern; reports a possible violation of the law, this Code, Company written guidance or our values or behaviors; or cooperates with an investigation.**

Examples of retaliation may include:

- Sudden exclusion from team meetings or group events
- Isolation, silent treatment
- Excessive micromanagement
- Firing
- Demotion
- Unfavorable assignments
- Reduction in pay
- Denial of benefits
- Harassment in any form
- Any other action that adversely affects an employee's job performance, working conditions, or career opportunity

**Any employee who engages in retaliation may be subject to discipline, including termination.**

If you believe you are a victim or witness of retaliation, you must report it immediately.

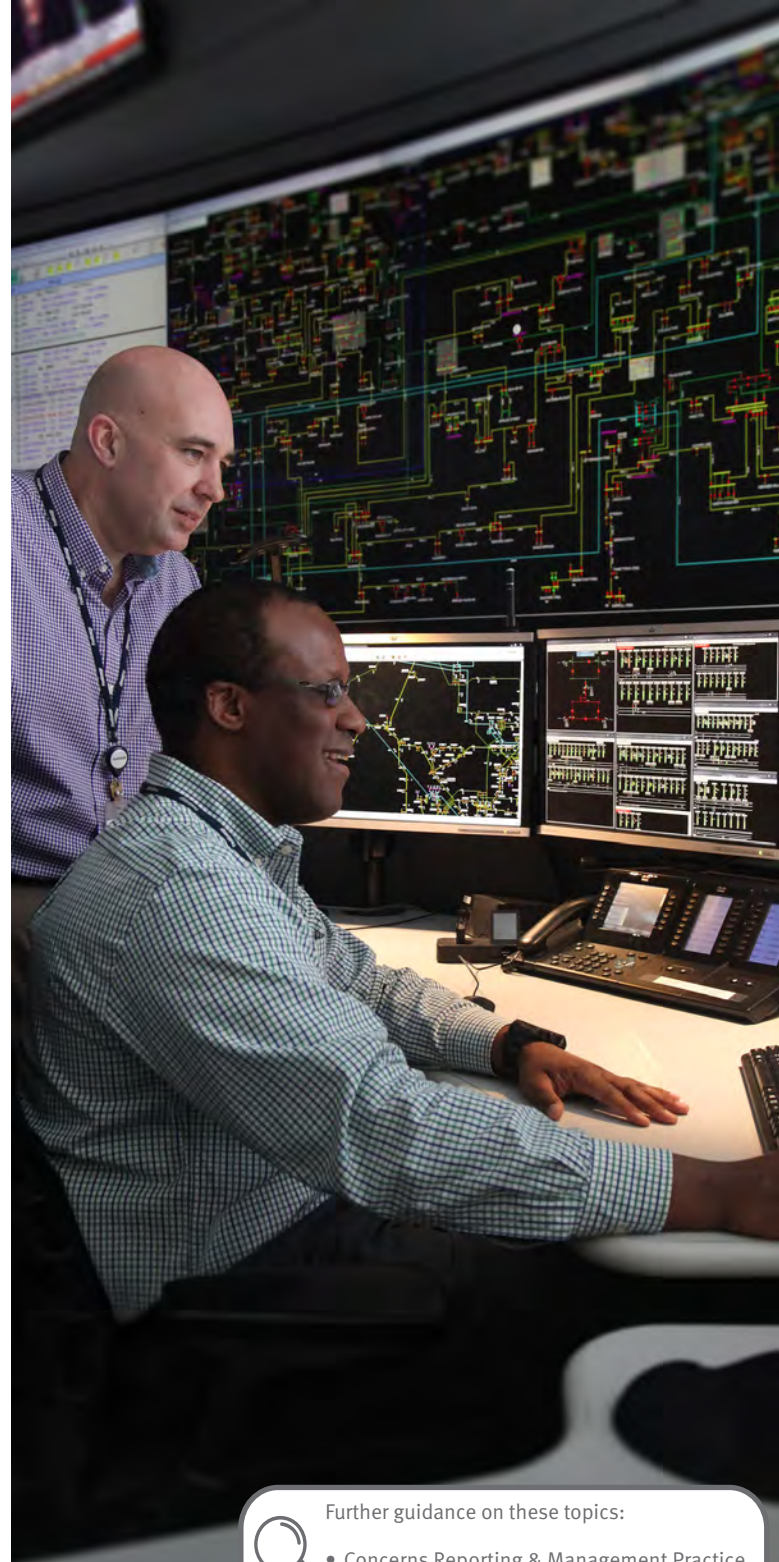
## WHAT WILL HAPPEN AFTER A QUESTION OR CONCERN IS RAISED?

We want to foster an environment where we consistently answer questions and address concerns. In addressing questions or concerns, we will be timely, objective, and thorough. We will maintain confidentiality to the greatest extent possible. If you raise a concern, are the subject of a concern, or are asked to participate in an investigation, you must:

- Cooperate fully
- Be truthful and transparent
- Abide by the expectations communicated to you during the process

## WHAT HAPPENS IF IT IS DETERMINED THAT A VIOLATION OCCURRED?

If the Company determines a violation has occurred, we will take appropriate corrective and preventative actions to address the issue and prevent recurrence. Such actions may include changes to additional training or the creation of new processes or controls. The Company may also take disciplinary action against anyone who fails to comply with the law, this Code, Company written guidance, or our values or behaviors. Such action can include, but is not limited to, warning, counseling, suspension, incentive compensation adjustment, or termination, as appropriate. Where possible illegal conduct is suspected, we may take additional action, such as referring the matter to law enforcement for investigation and possible criminal prosecution.



Further guidance on these topics:



- Concerns Reporting & Management Practice
- Non-Retaliation Practice

# THE POWER OF INTEGRITY TO DRIVE COLLABORATION

## KEEPING EVERYONE SAFE

Nothing matters more than keeping everyone in and around our workplaces safe.

Delivering safe and reliable energy to our customers starts with taking responsibility for safety in the workplace. Our responsibility includes staying alert for any environmental, health, or safety issues that could pose risks beyond our immediate work area or facility. This helps us maintain the confidence and trust of the communities in which we operate.

Keeping everyone safe and well in our workplace and the communities where we operate means that we:

- Follow all safety guidelines, and written guidance
- Foster an environment of psychological safety to encourage a speak-up culture
- Stay alert for any situations or conditions that could present a public danger
- Stop work that we believe is unsafe
- Promptly report any injury, hazard, threat, near miss, life-changing event, or life-changing event potential, regardless of if we are directly affected
- Follow all Company procedures related to physical security, including access to facilities and use of employee badges
- Prohibit drugs, alcohol, weapons, harassment or violence in the workplace

**Q** How does the alcohol and drug use/abuse policy affect my use of prescription drugs?

**A** It is never okay to use, possess, or be under the influence of alcohol or illegal drugs at work. FirstEnergy cannot allow the use of alcohol or drugs to negatively impact job performance or workplace conditions or give a bad impression of the Company. Some prescription medicines can affect performance. Talk to your doctor about whether medication could affect you in a way that leads to unsafe working conditions or prevents you from performing your work responsibilities.



Further guidance on these topics:



- HR Letters 401-405, 411-413
- HR Letter 303 - Company Position on Use or Possession of Alcohol and Drugs
- HR Letter 304 - Company Drug and Alcohol Testing Policy

## TREATING EACH OTHER WITH RESPECT

We treat each other with courtesy and respect to promote a work environment in which we all feel included, valued and empowered to give our best effort.

We collaborate effectively and serve our customers best when we actively listen and communicate respectfully and professionally. By considering the perspectives and feelings of others, we build trust and avoid misunderstandings. By speaking up about any unwelcome or inappropriate behaviors, we can help prevent anyone from feeling disrespected, threatened, or intimidated. These actions create a positive and supportive work environment where we can thrive together.

Treating each other with respect means that we:

- Are mindful of how others might perceive our words and actions
- Welcome the sharing of diverse perspectives and understand the value they bring
- Treat others with respect and handle any disagreements professionally
- Speak up about any unwelcome or inappropriate behaviors
- Do not insult, disparage, shame or mock others
- Are vigilant for signs that others are being harassed
- Foster a culture in which anyone can comfortably raise a concern without fear of retaliation

### NO HARASSMENT

We do not tolerate harassment under any circumstances. We deserve to work in an environment free from harassment. Harassment occurs when words or actions create an intimidating, hostile, or offensive work environment. Not only is harassment unacceptable and subject to disciplinary action, including termination, but it also may be illegal when it's based on certain characteristics protected by law, including:

- Race
- Color
- Religion or creed, including religious dress
- National or ethnic origin, including caste or ancestry
- Sex, sexual orientation, or gender identity or expression
- Genetic information

- Age
- Disability
- Military or veteran status
- Marital status
- Citizenship status
- Any other category protected by applicable law

Whether in person or online, harassment is not just what is intended, but how others perceive it. For example, it can be:

- 1. What a person says or writes**, including racial, ethnic, or gender-based slurs, jokes, or stereotypes as well as threatening, loud, or abusive language
- 2. What a person does**, such as unwelcome touching, making sexual advances, blocking someone's path, ignoring someone, or deliberately humiliating someone
- 3. What a person displays**, such as placing lewd photos or derogatory slogans on a workstation or sharing them electronically

**Q** Our Supervisor frequently makes off-color jokes, which I try to ignore. My coworker, who is rather quiet, has never complained but seems uncomfortable. What should I do?

**A** Harassment has no place at FirstEnergy. Whether we experience or witness conduct that could be harassment, we must speak up. Let your colleague know that you, too, are bothered by the Supervisor's conduct. Since your Supervisor is involved, the best way to escalate the matter is to contact any of our **Speak-Up Resources**.

Further guidance on these topics:



- HR Letter 102 - Sexual Harassment Policy
- HR Letter 103 - Discriminatory Harassment Policy
- HR Letter 107 - Internal Discrimination Complaint Procedure



## VALUING OUR DIVERSE TALENTS AND PERSPECTIVES

**Our diverse talents and perspectives make us stronger, smarter and better as an organization.**

We are committed to a diverse and fair workplace. We should feel safe, welcome, and appreciated for our contributions. Employing people with a wide range of capabilities, backgrounds, and perspectives improves our workplace. It also helps us solve problems more creatively and connect meaningfully with our stakeholders.

Valuing our diverse talents and perspectives means we:

- Seek out alternative approaches and points of view
- Listen respectfully to each other so we can consider and benefit from thoughts and ideas different from our own
- Consider the importance of diversity when recruiting and building teams
- Ask for and be receptive to feedback on how we might improve or do things differently

**Q** I'm one of only two women on my team. Our new male Supervisor almost always calls on the men first in team meetings. When we speak up with suggestions or questions, it doesn't feel like our contributions are being taken seriously. How can I bring about a change that will allow everyone on the team to contribute?

**A** Even if unintentional, your Supervisor's behavior is at odds with our culture, and it undermines our commitment to our core value of diversity, equity, and inclusion. It also undermines our desired culture of speaking up. If you feel comfortable doing so, let your Supervisor know how much you want to contribute. Also tell him that changing his approach to running meetings could be more effective and inclusive of everyone.

If you would rather not engage with your Supervisor, please contact any of the **Speak-Up Resources** listed in the **Speaking Up** section.



## PROMOTING EQUAL OPPORTUNITY

**We believe everyone should have the same opportunity to succeed, based on their merits and measurable skills, without discrimination.**

We strive to be transparent and fair in our efforts to attract and develop talented colleagues. We focus on the right fit for skills and experience, and our values and culture.

Promoting equal opportunity means we:

- Hire and promote based on qualifications, aspirations and performance—never on favoritism or bias
- Prohibit discrimination based on characteristics protected by law, including:
  - Race
  - Color
  - Religion or creed, including religious dress
  - National or ethnic origin, including caste or ancestry
  - Sex, sexual orientation, or gender identity or expression
  - Genetic information
  - Age
  - Disability
  - Military or veteran status
  - Medical condition
  - Marital status
  - Citizenship status
  - Any other category protected by applicable law
- Provide reasonable accommodations for employees with disabilities or those with specific religious requirements, as necessary
- Help each other develop to reach our full potential

## PROTECTING PERSONAL INFORMATION

**We protect personal information by not disclosing it to anyone without a legitimate business need and legal right to receive it.**

FirstEnergy must appropriately collect, store, use and share personal information to operate our business. This data allows us to manage our relationships with customers and third parties, administer employee benefits, and comply with legal requirements, among other things.

**Q** One of the candidates for an open customer service position is highly qualified, but he is also legally deaf. I'm concerned about possible communication issues with colleagues and customers. Can this factor into my hiring decision?

**A** Absolutely not. If you believe this is the best candidate, we should hire him. As the hiring manager, you should consult with Health & Safety or Human Resources on any reasonable accommodations that may be needed to support the employee and mitigate or eliminate any potential issues.

When sharing personally identifiable information (PII) is necessary, everyone should expect it to be kept safe—out of the hands of anyone who might misuse it. By protecting our personal information properly, we meet our obligations while protecting each other and our Company's reputation.

Protecting personal information means we:

- Follow all written guidance covering personal information and privacy
- Maintain the accuracy of personal information
- Collect, use and process personal information only for legitimate business purposes
- Share personal information in a secure manner only with those with a business need and legal right to receive it
- Comply with all applicable personal information and data privacy laws
- Ask questions regarding interpretation of or compliance with applicable policies and laws concerning the protection of personal information
- Make the situation right in the unlikely event that PII is inadvertently mishandled

Further guidance on these topics:



- HR Letter 101 - Equal Employment Opportunity-Affirmative Action Policy
- Sensitive Information Policy
- Secure Disposal of Sensitive Information Policy
- Intellectual Property, Confidential, and Proprietary Information Practice

# THE POWER OF INTEGRITY TO **EXCEL IN THE MARKETPLACE**

## **SERVING CUSTOMERS SAFELY, RELIABLY AND HONESTLY**

**We help our customers to live and work comfortably and productively by providing reliable, clean, affordable energy and related products and services.**

Our customers rely on us to provide light and power to their homes and businesses. We must conduct our operations in compliance with reliability standards set by the North American Electric Reliability Corporation (NERC). The NERC standards are intended to help assure the reduction of risks to the reliability of the bulk electric system. Through these standards, we uphold our commitment to serving our customers reliably, safely, and honestly.

Serving customers safely, reliably and honestly means we:

- Listen carefully and respond quickly but safely to customer inquiries and requests
- Act professionally, respectfully and with empathy
- Work safely, responsibly and politely when on a customer's property or other private land
- Treat customers fairly and consistently
- Use fair and honest practices in advertising, marketing, sales and customer service interactions
- Never sidestep quality controls or take shortcuts that compromise the safety or quality of our services

Further guidance on these topics:



- Antitrust Practice
- Anti-Fraud, Bribery, and Corruption Practice

## **PREVENTING BRIBERY AND CORRUPTION**

**We succeed through our strengths and through excellent customer service, never through bribery or corruption.**

We are committed to operating and interacting with third parties honestly and fairly. This builds trust and tells the world we only do business the right way. Bribes, kickbacks, and other corruption involving third parties, commercial partners, government agents, or officials are illegal, unethical and violate our core values.

Preventing bribery and corruption means we:

- Win on the merits of what we bring to the marketplace
- Never offer or accept bribes, kickbacks, or anything of value that could improperly influence—or appear to influence—a business decision
- Ensure agreements we enter into reflect the work performed or the services to be rendered
- Take care not to promise or provide anything of value to public officials or anyone else to gain a business advantage  
(See *Gifts, Meals and Entertainment*)
- Apply written guidance and our values when it comes to giving and receiving business gifts and courtesies
- Record all transactions completely and accurately
- Follow the letter and spirit of anti-corruption laws
- Interact with third parties carefully and hold them to our ethical standards and this Code
- Never use a third party to do anything improper
- Immediately report any corruption or bribery concerns to the OEC, Legal, or anonymously through the Employee Concerns Line at 1-800-683-3625 or go online to **EthicsPoint**



**A BRIBE** is providing anything of value with intent to inappropriately influence an action or inaction, secure an improper advantage or business, or induce the improper performance of a responsibility by the recipient. Examples of bribery include but are not limited to:

- A customer giving cash or anything else of value to get an employee to fulfill the customer's order ahead of others
- Making a requested donation to the charity of choice of a public official from whom we are awaiting some official action or approval
- Offering or giving concert or game tickets, gifts, expensive meals, or vacations
- Paying a "success fee" to a third party based on access to government officials
- Choosing a third party based on their access to a government official
- Offering a job to a relative of the person who you want to influence
- Providing something of value for the personal benefit of a public official to influence them in their official capacity

**A KICKBACK** involves giving or receiving a personal payment as a reward for awarding a contract or other favorable outcome or business transaction. For example, if a third party pays a FirstEnergy employee a percentage of the third party's sales to the Company in return for the employee's assistance in steering business to the third party, the payment is a kickback.

**Bribes and kickbacks of any kind are completely unacceptable. They violate the law, our core values and the Code and are grounds for dismissal.**

**Q** Following the recent severe thunderstorms, my crew was assigned to restore power to a house on a large and fairly remote property. When we finished what was a lengthy reconnection job, the homeowners appreciated our efforts and to show their gratitude, they offered me \$250 to split between the crew. I politely refused the tip. It didn't seem right to take the money since we were just doing our jobs. Was that the right call?

**A** Yes. Refusing the tip was absolutely the right thing to do. FirstEnergy employees are not permitted to accept gratuities for performing their duties. In this case, your ethical conduct avoided any perception that a customer may have received, or could in the future receive, preferential treatment because of the gratuity. You should also report this to the OEC.





**Q** Last Friday afternoon, when most people had left the office for the day, our team leader suggested opening a bottle of champagne he had received so that we could celebrate the birth of a team member's first child. The team member appreciated the gesture but was uncomfortable with the celebration. Our team leader told him to relax. He told us that the champagne, which cost less than \$50, had been gifted to the team by a potential third party, and the special occasion meant that it was okay for us to drink it in the office—especially after hours. I had to leave for an appointment and left with a nagging feeling that something wasn't right. Was I being too cautious?

**A** No. Your instincts were correct. There are a few potential problems with this situation. While business gifts under \$100 per person, per year, are allowed without needing preapproval, even a low-value gift would not be appropriate if we are currently negotiating a contract with a potential third party. This situation raises the separate issue of consuming alcohol on Company premises other than at an organized event that has been authorized by management. You should report your concerns to the OEC.

## SELECTING AND COLLABORATING WITH THIRD PARTIES

**We choose third parties based on merit and shared values, and treat them fairly.**

We seek out third parties who can help us achieve our goals by working collaboratively to provide expertise, resources, efficiency and innovation. We expect our partners to share our commitment to integrity and safety and our passion for making a positive impact in the world.

Selecting and collaborating with the right partners means we:

- Seek to do business with partners who best meet our needs and share our values
- Evaluate partners on clear performance measurements, such as quality, price, service, reliability and availability
- In collaboration with Supply Chain, conduct risk-based due diligence to ensure potential partners are qualified and reputable before onboarding
- Monitor third parties' performance to ensure consistency with applicable agreements
- Treat all current and potential partners fairly and with integrity, regardless of the transaction value or length of the relationship
- Avoid any conflicts of interest (or the appearance of them) by avoiding the selection of partners based on friendships, family relationships or financial interest
- Do not accept inappropriate gifts, entertainment, or any kind of favoritism that might compromise selection of the best partners for FirstEnergy
- Seek opportunities for small, disadvantaged, diverse and historically underutilized businesses

Further guidance on these topics:



- The Power of Collaboration: FirstEnergy's Supplier Code of Conduct Policy
- Third Party Risk Management Business Practice

## GIFTS, MEALS, AND ENTERTAINMENT

**We build business relationships based on trust and mutual value, and never on inappropriate gifts or hospitality.**

To maintain integrity in our business relationships, we should not offer or accept gifts or entertainment that might be intended to influence a business decision or might be perceived that way by others.

Handling gifts, meals, and entertainment responsibly means we:

- Never accept any gift above the limit of internal business practices without seeking preapproval
- Never accept any monetary gifts from third parties, such as cash, gift cards or personal discounts that are not otherwise available to all employees
- Ensure that all business entertainment has a legitimate business purpose

- Decline unacceptable gifts or offers of entertainment from third parties and explain that Company written guidance prohibits accepting them
- Decline offers of business entertainment from any third party where payment, contracting or other related decisions about the third party are pending
- Do not provide any gift, meals, or entertainment to any government official without the prior review and approval of the OEC
- Accurately account for any gifts or entertainment in expense records
- Ensure travel and entertainment costs are accounted for properly under the appropriate written guidance



### ACCEPTABLE EXAMPLES OF GIFTS:

- Flowers or basket of fruit for a team
- Occasional lunch with a third party at a moderately-priced restaurant
- Small items, such as branded mugs or hats

### UNACCEPTABLE EXAMPLES OF GIFTS:

- Tickets for a high-profile sporting event
- Loan of a vacation property
- Use of the corporate aircraft

**If in doubt, disclose it via GRACE.**



Further guidance on this topic:

- Gifts and Business Courtesies Practice



## TRADING ENERGY RESPONSIBLY

**We are committed to lawful and ethical practices in connection with our energy trading and marketing activities.**

When it comes to selling power, we have compliance obligations under the rules of various agencies and other organizations. These include the Department of Energy, the Commodities Futures Trading Commission, FERC, relevant independent systems operators, and others. Compliance with the market manipulation rules of these agencies and other organizations is vital to our integrity, reputation, and success.

## INTERACTING WITH AFFILIATES

**We follow all rules regarding how our various businesses interact with each other.**

Sometimes employees from one FirstEnergy business unit will perform work to support another. This support service work between the business units could constitute an “affiliate transaction.” It is important that we recognize and properly handle such transactions because the various regulatory agencies have established special rules that we must follow. As a result, when interacting with other FirstEnergy companies, we should treat them as independent entities.

Interacting with affiliates responsibly means we:

- Account for time and costs spent on affiliate transactions in accordance with accounting policies and applicable FERC and state utility regulatory requirements
- Share information with affiliates only when authorized by law and for appropriate business reasons
- Consult (when necessary) with the FERC Compliance Officer and Legal to ensure that affiliate transactions are structured to comply with applicable federal and state legal requirements
- Conduct day-to-day transmission operations and planning activities in a physically and functionally independent manner from colleagues engaged in marketing activities
- Do not provide preferential treatment to any affiliated entities
- Ensure that our regulated business does not subsidize or otherwise improperly benefit FirstEnergy’s competitive affiliates



Further guidance on these topics:

- Antitrust Practice
- Regulatory Codes of Conduct Practice



## MAINTAINING REGULATORY COMPLIANCE

We must follow all rules, regulations, and requirements of the federal, state, and local agencies that regulate our Company.

Significant resources are devoted to ensuring compliance with the extensive rules, regulations, and requirements of the federal, state, and local agencies. It is important that our employees understand applicable rules and regulations applying to their business unit, and accordingly, we provide periodic training on those rules and regulations.

Maintaining regulatory compliance means we:

- Follow record-keeping and reporting requirements (e.g., inspection records, timekeeping, expense reporting)
- Cooperate promptly to provide any information or data that may be required for record-keeping and reporting
- Know where to get guidance or assistance with understanding any rule, regulation, requirement, or record-keeping or reporting requirement
- Immediately report to our Supervisor or the Chief FERC Compliance Officer any instance of known or suspected noncompliance





# THE POWER OF INTEGRITY TO DELIVER VALUE FOR INVESTORS

## AVOIDING CONFLICTS OF INTEREST

We make smart choices in the best interests of our Company, unaffected by personal interests or relationships.

We never allow personal interests or relationships to get in the way of making the best decisions for FirstEnergy. Using good judgment to do what is right for our business helps us maintain excellence. It also helps enable us to collaborate and innovate without distraction. Even the appearance of a conflict of interest can be a problem because it can lead others to think we are not acting properly. Conflicts of interest can potentially be avoided or addressed if promptly disclosed and effectively managed.

Avoiding conflicts of interest means we:

- Proactively recognize situations that might create a conflict between the Company's interests and our own
- Disclose actual or potential conflicts to the OEC, consistent with Company written guidance and applicable laws and regulations
- Remove ourselves from the decision-making process when a conflict or the appearance of a conflict exists
- Do not allow the desire to help friends and family influence our decisions at work
- Are not influenced by the prospect of financial gain for ourselves, our family members or friends
- Show loyalty to FirstEnergy by not keeping for ourselves opportunities gained through the use of Company position or resources (e.g., while doing Company work, an employee becomes aware of a piece of property that the Company is considering purchasing as the site for a new substation; the employee decides to buy the property as an investment)
- Give our best effort at work every day, not allowing outside jobs or other activities to hinder our contributions to our business

All actual or apparent conflicts must be disclosed to the OEC for review. If you have a conflict of interest concern, **report it via GRACE** or seek guidance from the OEC.

## CONFLICTS OF INTEREST QUICK TEST

If I take this course of action, will I:

- Feel obligated to someone or make them feel obligated to me?
- Go against FirstEnergy's values?
- Risk compromising my judgment?
- Create the appearance of improper conduct or divided loyalty?
- Receive some personal gain or benefit for myself, a family member, or a close friend that is unusual or excessive in value or frequency?

If you answered "yes" to any of these questions, you could face a possible conflict of interest and are expected to seek guidance from the OEC.



DO I HAVE A CONFLICT OF INTEREST?

Conflicts of interest can take many forms. If you know—or think—you have a conflict of interest, you must disclose it. If you are unsure whether your situation or relationship could be a problem, you should disclose it anyway—just in case. Failure to disclose what is later shown to be a conflict of interest (or the appearance of one) is a violation of the Code and could lead to disciplinary action.

It would be impossible to provide an exhaustive list of situations to avoid, but some of the more common ones are listed below. We distinguish those that are “disabling” conflicts—when you must either remove yourself from the relevant situation or relationship or resign from the Company—from those that can be managed. Other than disabling conflicts, most conflicts can be managed by taking certain recommended steps to reduce the effect of the conflict.

TYPE OF CONFLICT OF INTEREST	EXAMPLES
Disabling Conflicts	<ul style="list-style-type: none"><li>• Direct supervision of a relative</li><li>• Employment with an organization whose activities or beliefs may reflect negatively on the Company’s reputation (e.g., hate group, anti-utility lobbying organization, etc.)</li></ul>
Other Conflicts (to be mitigated)	<ul style="list-style-type: none"><li>• Engaging a friend’s business for a Company event without a competitive bid</li><li>• Participating on an interview panel for a candidate you are related to</li><li>• Owning a part of a business that is looking to do business with FirstEnergy</li><li>• Romantic relationship between a leader and employee</li></ul>

**Q** I’d like to take a part-time job. A coworker said the Company will need to review and approve a request from me. Is that true? What steps do I need to take before accepting the job?

**A** Yes, the Company will need to conduct a conflict of interest check. We need to know:

- Whether your part-time work will involve a competitor, customer, or business partner, or otherwise potentially affect the Company’s business interests
- Whether Company time, information, or resources will be used in your second job

You should initiate the conflict of interest check by submitting a request to the OEC through GRACE. Most requests of this kind are routine. However, if there are any issues that affect the decision, these will need to be resolved before you can accept the job. Under no circumstances may you share FirstEnergy proprietary data with your new employer. You must not use any FirstEnergy assets in your other job.

## CREATING, MAINTAINING AND DISCLOSING ACCURATE RECORDS AND ACCOUNTS

**We keep accurate records and accounts, which helps us operate effectively and provide timely and truthful information to those who rely on it.**

Whether preparing the Company's financial statements or completing a timesheet, we are responsible for maintaining accurate record-keeping, financial integrity, and transparency. We are all accountable for ensuring our records—in whatever form—are complete, accurate, and up to date. This allows us to make sound business decisions based on correct information. Even more importantly, it protects our reputation, as customers, shareholders, financial analysts, regulators, and others count on us to be accurate and complete in our recordkeeping. Misstating financial results or incorrectly describing transactions or agreements may be forms of fraud and can lead to serious consequences, including criminal penalties.

Creating, maintaining and disclosing accurate records and accounts means we:

- Record all assets, liabilities, revenues, expenses and business transactions completely, accurately, in the proper period, and in a timely manner
- Prepare and approve records, accounts and disclosures in accordance with written guidance, our system of internal controls, and Company accounting policies
- Charge time accurately and appropriately
- Never set up secret or unrecorded cash funds or other assets or liabilities
- Use appropriate and accurate wording when creating records
- Correct any errors promptly, notifying those affected
- Comply with legal hold notices by not concealing or destroying documents or records that are subject to investigation or may be needed in legal proceedings
- Ensure agreements with third parties accurately describe the work to be performed under the terms and conditions of the agreement
- Maintain and eliminate Company records in compliance with our records retention and information management procedures
- Speak up when we have questions or concerns about accurate financial reporting, accounting, or financial integrity
- Retain and destroy Company records in compliance with our records retention and information management procedures
- Speak up when we have questions or concerns about accurate financial reporting, accounting, or financial integrity

**Q** I'm a line worker and recently joined a new team. I asked a team member to remind me whether a job we had done the previous day had taken three and a half or four hours. His recollection was that it had been a little under three and a half hours. But he also said that our Supervisor had recently been advising the team to round up partial hours. This doesn't seem right to me. What should I do?

**A** You are right to be concerned. We must record our time accurately, using the applicable time codes. Misstating time worked or allocating it incorrectly is not simply unethical and a violation of our values, it may be illegal and could result in regulatory penalties. You should report your concern as soon as possible, using one of the available channels in the **Speaking Up** section of the Code.

Further guidance on these topics:



- Financial Reporting and Records Practice
- Records Management and Information Practice
- Enterprise Records Retention Policy
- Anti-Fraud, Bribery, and Corruption Practice

## PROTECTING OUR INTELLECTUAL PROPERTY AND CONFIDENTIAL BUSINESS INFORMATION

**We safeguard our intellectual property and confidential information from misuse, misappropriation, destruction and loss.**

We must protect the Company's confidential information and intellectual property (such as trademarks, copyrights, patents, and trade secrets) against unauthorized disclosure and misuse, which could limit our growth and threaten our ability to compete in the future.

Protecting our intellectual property and confidential or proprietary information means we:

- Avoid posting confidential or proprietary information on social media sites
- Never discuss confidential or proprietary information in public areas, such as airplanes, elevators, or restaurants where conversations can be overheard
- Take appropriate precautions to keep confidential or proprietary information secure, especially when working away from Company facilities
- Follow Company written guidance related to information technology and cybersecurity, including related training
- Treat confidential or proprietary information with care, sharing it only with authorized co-workers or third parties who have a legitimate need to know
- Take steps to prevent unauthorized individuals from acquiring confidential or proprietary information
- Never divulge confidential or proprietary information to persons outside of FirstEnergy, except where such disclosure is appropriately authorized by an officer, legally mandated, or done in accordance with a confidentiality and non-disclosure agreement
- Continue to protect FirstEnergy's confidential or proprietary information even if you leave the Company
- Protect our customers' or third parties' confidential or proprietary information as we would protect our own

Further guidance on these topics:

- Intellectual Property, Confidential, and Proprietary Information Practice
- Use of Company Assets and Property Practice

## RESPECTING THE INTELLECTUAL PROPERTY OF OTHERS

**We respect the intellectual property and commercial rights of others as we would want them to respect ours.**

We respect the intellectual property and commercial rights of others. We do not steal or take credit for ideas that aren't our own. We understand that using others' protected property without permission is against the law and could expose us to legal liability.

Respecting others' intellectual property means we:

- Respect the ideas, processes and works that others have created and do not infringe upon their protected rights
- Use third-party assets, such as software and written material, only with permission and according to the relevant licenses
- Use only FirstEnergy-approved software and processes
- Follow all applicable intellectual property laws

## SAFEGUARDING COMPANY ASSETS

**We protect FirstEnergy's reputation and other assets because they are the building blocks for our future.**

Making the best use of what we have today sets us up for success tomorrow. Our assets—property, money, information, ideas, and reputation—sustain our operations and allow us to invest in innovation and continuous improvement. As stewards of these assets, we use them to help us serve our customers and create sustainable value.

Safeguarding Company assets means we:

- Take reasonable care of assets in our control to avoid their loss, damage, destruction, theft, or unauthorized use
- Are vigilant to prevent fraud, waste, or abuse of Company assets
- Follow information security and user access protocols to protect Company systems and data from unauthorized access, modification, duplication, destruction, or disclosure
- Use Company assets only for business purposes, unless a reasonable and incidental personal use exception applies
- Report any concerns about the use, abuse, or endangerment of our Company assets



## PREVENTING INSIDER TRADING

**We never use or share non-public information about FirstEnergy or another company.**

Through our work, we may have access to information about FirstEnergy or other companies that could be potentially useful to investors. We build trust by showing we can always be relied on to protect the information entrusted to us. “Inside Information” (sometimes called material nonpublic information, or abbreviated MNPI) consists of information that an investor would consider important in making an investment decision. Using this information as a basis to trade in Company securities for our own benefit or sharing it for the benefit of others is called insider trading. It is illegal because it provides an unfair advantage and distorts financial markets. Insider trading laws are enforced aggressively, which can mean heavy fines and imprisonment for those convicted.

Preventing insider trading means that we:

- Never use Inside Information to trade shares in FirstEnergy or any other publicly traded company, including in your brokerage, 401(k) or other accounts, unless and until such information has been made public
- Do not share Inside Information with anyone outside the Company, including family members, relatives or friends
- Treat Inside Information with care, sharing with colleagues only on a need-to-know basis
- Take care to protect Inside Information from accidental disclosure (e.g., by securing confidential documents and not discussing sensitive company information in public places)
- Avoid “tipping”—sharing Inside Information about any company to anyone who may make investments or trades based on the information provided

**Q** I am aware the Company is about to select a business partner that will profit substantially from our business. Can I buy publicly traded stock issued by the business partner?

**A** Not without approval from Legal. You are in possession of non-public information about the pending selection decision that may be material to the business partner. The insider trading rules are complex and driven by the specific facts of a situation. If you have any question as to whether you possess material non-public information, you should consult with the Legal Department before you trade in FirstEnergy’s stock or the stock of another Company.

### EXAMPLES OF MATERIAL, NONPUBLIC INFORMATION INCLUDE:

- Potential merger and acquisition plans
- Specific timing of key financing transactions
- Projected earnings or losses
- Executive leadership changes
- Significant lawsuits or legal settlements





## COMMUNICATING CLEARLY AND RESPONSIBLY

We strengthen our brand and stakeholder relationships through clear, truthful, and consistent communications.

We are all ambassadors of FirstEnergy. We communicate truthfully, accurately, and consistently with customers, investors, and other stakeholders. This builds trust and shows transparency and respect. It also helps us remain accountable to those we serve. Whether in person, virtually, by email or written communication, or on social media, we communicate professionally, thoughtfully, and respectfully. We recognize policy or legal limitations on what we are permitted to say to external parties and let colleagues with the proper authority and experience handle external inquiries, such as media requests.

Communicating clearly and responsibly means we:

- Are courteous and professional in all our communications, no matter the channel
- Never disclose classified, confidential, or proprietary information without authorization
- Politely decline to provide details we are not authorized to disclose
- Do not speak for the Company unless specifically authorized
- Refer media inquiries to the Communications and Branding team or Investor Relations
- Assume that anything we say to media representatives is on the record and could be taken out of context or distorted

Further guidance on this topic:



- Public Communications Made on Behalf of FirstEnergy Practice





# THE POWER OF INTEGRITY TO **STRENGTHEN OUR COMMUNITIES**

## **CONTRIBUTING TO OUR COMMUNITIES**

**We are active partners in our communities, volunteering our time, resources and talents to help communities prosper.**

We operate across multiple states, but our local communities inspire and support us. We encourage growth through positive engagement with our neighbors. This promotes respect and trust while enhancing our reputation and recruiting efforts.

Contributing to our communities as responsible corporate citizens means we:

- Encourage and celebrate the active roles we take in our communities as volunteers, mentors and charity workers

- Support worthwhile civic and charitable causes, after vetting them to ensure legitimacy
- Avoid conflicts of interest with our community involvement
- Obtain proper approval before donating Company funds or making contributions in the Company's name
- Never pressure others to contribute to charitable causes or to seek anything in return for community contributions

Further guidance on these topics:



- Volunteer Time-Off Program
- Corporate Sponsorship Practice
- Charitable and Public Sector Giving Practice

**Q** A co-worker and I want to stay late at the office and make telephone calls on behalf of a political candidate we are supporting. May we do that if we use our personal mobile phones?

**A** No. While the Company supports your commitment to making a difference, your personal political activities must remain separate from the Company. Even though your campaign work may be outside of normal work hours and avoids use of company phones, you are still making use of company premises. Aside from the cost of utilities, this could create a reasonable impression on the part of others that the Company has endorsed the candidate.

## RESPECTING AND PROTECTING HUMAN RIGHTS

**We are committed to good citizenship and engaging with others to promote better working conditions for all.**

FirstEnergy's size and influence as a large corporation enables us to make our mark in the fight for safer working conditions and equal opportunity. We take robust and thorough measures to protect workers at our facilities. We promote positive change by requiring third parties to protect and respect human rights, and we encourage the communities we operate in to do the same. This includes focusing on environmental responsibility, equal opportunities, fair wages, and safe working conditions.

Respecting and protecting human rights means that we:

- Help ensure safe and healthy working conditions for our employees, by applying best practices in our day-to-day activities and facilities and ensuring compliance with the applicable environmental, health and/or safety standards
- Promote responsible sourcing practices and hold third parties accountable to the standards we set in our Supplier Code of Conduct
- Work only with third parties who share our commitment to fighting human trafficking and supporting human rights

## ENGAGING IN THE POLITICAL PROCESS

**We engage thoughtfully in the political process, responsibly advocating for our interests while bringing positive change to our communities.**

We work closely with the federal, state, and local governments because FirstEnergy has a legitimate stake in political priorities and outcomes. We participate responsibly in the political process and understand and respect the legal limitations on corporations.

Participating actively and responsibly in the political process means we:

- Comply with all legal limitations on political contributions to parties, political committees and individual candidates
- Make it clear when engaging in politics as private citizens that our views and actions are our own, not those of FirstEnergy
- Avoid pressuring others to contribute to political causes or to seek anything in return for political contributions
- Seek appropriate guidance from OEC and External Affairs before seeking office or accepting a governmental appointment by submitting a request through GRACE
- Never apply improper influence on a government agency, representative, or legislator to produce an outcome favorable to the Company
- Understand and follow the rules on political lobbying, including public disclosure, reporting and registration requirements
- Use our personal information and assets (not FirstEnergy's resources), including laptops and mobile phones, when engaging in personal political activities

Further guidance on these topics:

- Political & Public Engagement Policy
- Corporate Political and Public Engagement Practice





## USING SOCIAL MEDIA RESPONSIBLY

**We embrace the responsible use of social media for business purposes and encourage our employees to protect FirstEnergy's reputation in their online activities.**

Social media has transformed how we connect, share information, and influence opinions. In business, it enhances our ability to have honest, direct, and meaningful exchanges with customers and other stakeholders. In our personal lives, it brings us closer to family, friends, and new opportunities. We must use these tools responsibly because information can spread quickly and unpredictably online, making it difficult to control or remove. By pausing to consider the potential impact of what we are about to post, we protect ourselves, our colleagues, and those we serve from harm.

Using social media responsibly means we:

- Exercise good judgment and personal responsibility in our online activities, whether business or personal
- Permit only authorized employees to post approved information on behalf of the Company
- Clarify that our opinions are personal, and not that of the Company, if identified as a FirstEnergy employee
- Ensure that time and effort spent on non-business social media does not interfere with job responsibilities and is conducted on personal time
- Comply with applicable laws and rules
- Never post confidential or proprietary information online
- Never disclose inside information about our Company, customers, or business
- Never post content that is false, malicious, obscene, or illegal

**Q** A friend of mine texted me a video posted on social media, asking, "Is this how FirstEnergy thinks about customers who live in my neighborhood?" In the video, a man wearing a FirstEnergy shirt makes derogatory comments about my friend's part of the city. The comments are insensitive, and many people could view them as racially prejudiced. This is not the impression I want the public to have of the Company where I have worked for 17 years. What should I do?

**A** FirstEnergy treats its customers with respect at all times. Anyone who cannot live up to that standard should not be working for the Company. You should take a screenshot of the social media post and, if possible, save a copy of the video before it can be deleted. Contact the OEC with this evidence so that an investigation can be conducted.



Further guidance on this topic:

• Social Media Policy



## WAIVERS

A waiver of any provision of the Code will be made only in exceptional circumstances for substantial cause. Requests for waivers must be submitted to the Chief Ethics and Compliance Officer, or their designee, for review and resolution. Any request for a waiver by a Board member or

executive officer of the Company must be submitted to the Board of Directors or a Board committee. All waivers will be reported to the Ethics and Compliance Committee. In addition, any waiver of a provision in the Code for a Board member or executive officer will be disclosed to shareholders.



**Forward-Looking Statements:** This news release includes forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995 based on information currently available to management. Such statements are subject to certain risks and uncertainties and readers are cautioned not to place undue reliance on these forward-looking statements. These statements include declarations regarding management's intents, beliefs and current expectations. These statements typically contain, but are not limited to, the terms "anticipate," "potential," "expect," "forecast," "target," "will," "intend," "believe," "project," "estimate," "plan" and similar words. Forward-looking statements involve estimates, assumptions, known and unknown risks, uncertainties and other factors that may cause actual results, performance or achievements to be materially different from any future results, performance or achievements expressed or implied by such forward-looking statements, which may include the following: the potential liabilities, increased costs and unanticipated developments resulting from government investigations and agreements, including those associated with compliance with or failure to comply with the Deferred Prosecution Agreement entered into July 21, 2021 with the U.S. Attorney's Office for the Southern District of Ohio; the risks and uncertainties associated with government investigations and audits regarding Ohio House Bill 6, as passed by Ohio's 133rd General Assembly ("HB 6") and related matters, including potential adverse impacts on federal or state regulatory matters, including, but not limited to, matters relating to rates; the risks and uncertainties associated with litigation, arbitration, mediation and similar proceedings, particularly regarding HB 6 related matters, including risks associated with obtaining dismissal of the derivative shareholder lawsuits; changes in national and regional economic conditions, including recession, volatile interest rates, inflationary pressure, supply chain disruptions, higher fuel costs, and workforce impacts, affecting us and/or our customers and those vendors with which we do business; variations in weather, such as mild seasonal weather variations and severe weather conditions (including events caused, or exacerbated, by climate change, such as wildfires, hurricanes, flooding, droughts, high wind events and extreme heat events) and other natural disasters affecting future operating results and associated regulatory actions or outcomes in response to such conditions; legislative and regulatory developments, including, but not limited to, matters related to rates, energy regulatory policies, compliance and enforcement activity, cyber security, and climate change; the risks associated with physical attacks, such as acts of war, terrorism, sabotage or other acts of violence, and cyber-attacks and other disruptions to our, or our vendors', information technology system, which may compromise our operations, and data security breaches of sensitive data, intellectual property and proprietary or personally identifiable information; the ability to meet our goals relating to employee, environmental, social and corporate governance opportunities, improvements, and efficiencies, including our greenhouse gas ("GHG") reduction goals; the ability to accomplish or realize anticipated benefits through establishing a culture of continuous improvement and our other strategic and financial goals, including, but not limited to, overcoming current uncertainties and challenges associated with the ongoing government investigations, executing Energize365, our transmission and distribution investment plan, executing on our rate filing strategy, controlling costs, improving credit metrics, maintaining investment grade ratings, and growing earnings; changing market conditions affecting the measurement of certain liabilities and the value of assets held in our pension trusts may negatively impact our forecasted growth rate, results of operations, and may also cause us to make contributions to our pension sooner or in amounts that are larger than currently anticipated; mitigating exposure for remedial activities associated with retired and formerly owned electric generation assets, including those sites impacted by the recently promulgated legacy coal combustion residual rules; changes to environmental laws and regulations, including, but not limited to, rules recently finalized by the Environmental Protection Agency and the Securities and Exchange Commission ("SEC") related to climate change; changes in customers' demand for power, including, but not limited to, economic conditions, the impact of climate change, emerging technology, particularly with respect to electrification, energy storage and distributed sources of generation; the ability to access the public securities and other capital and credit markets in accordance with our financial plans, the cost of such capital and overall condition of the capital and credit markets affecting us, including the increasing number of financial institutions evaluating the impact of climate change on their investment decisions; future actions taken by credit rating agencies that could negatively affect either our access to or terms of financing or our financial condition and liquidity; changes in assumptions regarding factors such as economic conditions within our territories, the reliability of our transmission and distribution system, generation resource planning, or the availability of capital or other resources supporting identified transmission and distribution investment opportunities; the potential of non-compliance with debt covenants in our credit facilities; the ability to comply with applicable reliability standards and energy efficiency and peak demand reduction mandates; human capital management challenges, including among other things, attracting and retaining appropriately trained and qualified employees and labor disruptions by our unionized workforce; changes to significant accounting policies; any changes in tax laws or regulations, including, but not limited to, the Inflation Reduction Act of 2022, or adverse tax audit results or rulings; and the risks and other factors discussed from time to time in our SEC filings.

These forward-looking statements are also qualified by, and should be read together with, the risk factors included in FirstEnergy Corp.'s Form 10-K, Form 10-Q and in FirstEnergy's other filings with the SEC. The foregoing review of factors also should not be construed as exhaustive. New factors emerge from time to time, and it is not possible for management to predict all such factors, nor assess the impact of any such factor on FirstEnergy Corp.'s business or the extent to which any factor, or combination of factors, may cause results to differ materially from those contained in any forward-looking statements. FirstEnergy Corp. expressly disclaims any obligation to update or revise, except as required by law, any forward-looking statements contained herein or in the information incorporated by reference as a result of new information, future events or otherwise.

